



# PURCHASING PROCESS

# STEP 1

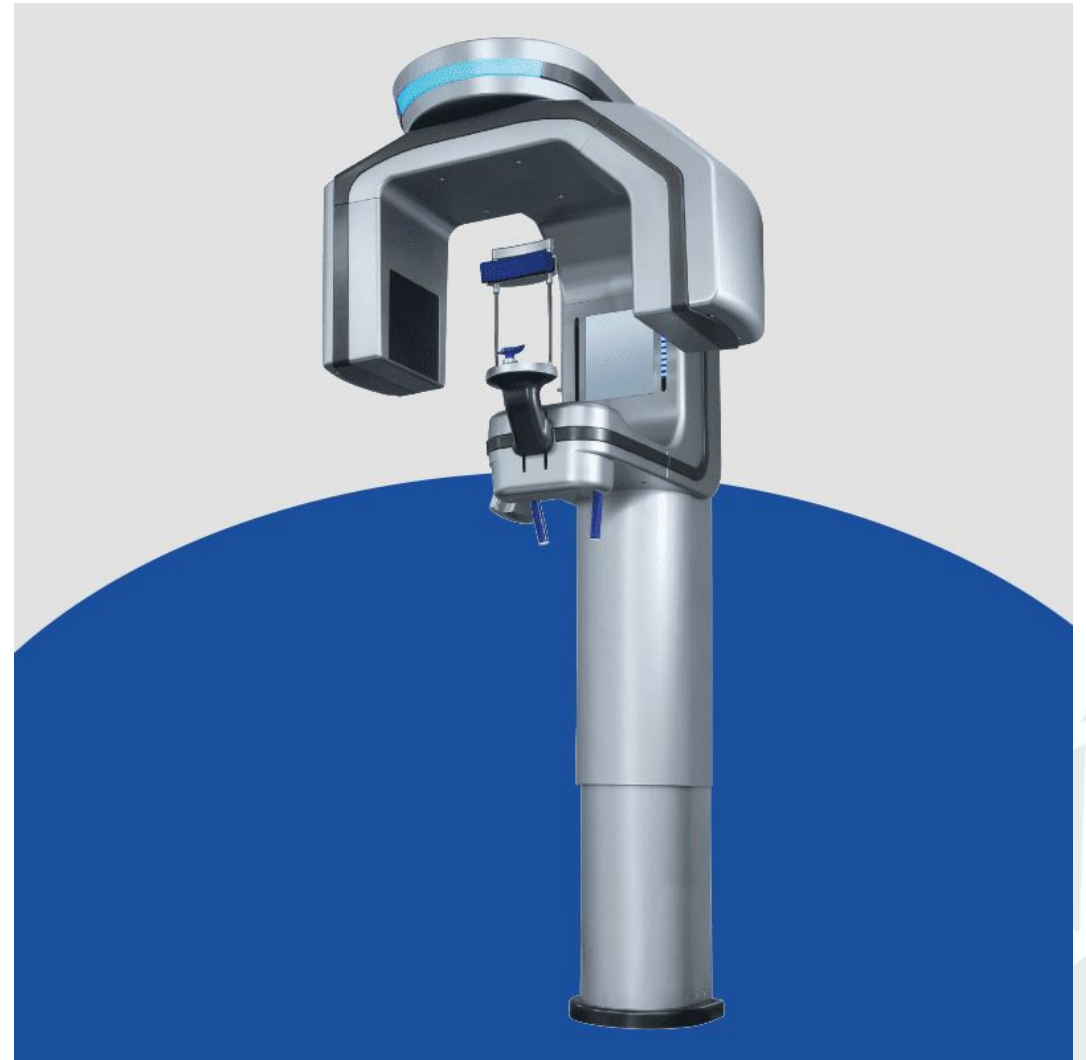
Go to [GlobalimagingUSA.com](http://GlobalimagingUSA.com) to schedule a discovery call with one of our “Digital Imaging Specialists.”

This is a 20-30 minute call or video meeting which will explain in detail our process, discuss your needs and requirements, and answer any equipment, technical, or process related questions.

# STEP 2

Select your digital imaging equipment and an order will be sent for your review and approval.

We can arrange payment via all major credit cards or PayPal, Bank Transfer, or financing through one of our preferred banks/lenders.



## STEP 3

One of our dedicated “Equipment Concierges” will be assigned to begin the process to deliver and install your equipment. They will coordinate the virtual survey for all technical requirements, shipping and delivery, installation, training, and any follow-up support/training that may be required.

## STEP 4

Our technical support group will schedule a virtual site survey and perform a network evaluation for the integration of your purchase.

They will present an evaluation of your current practice management software and integration to your network with the imaging software for your review.



## STEP 5

Your Installation Specialist will arrive at the agreed day/time to be present for delivery of your order and to coordinate the install, calibration, and training.

## STEP 6

Should additional training be required for your new team members or a refresher for your existing team, we will allow one additional virtual training session at no additional charge.



# STEP 7

Time for the 5-STAR review!

We anticipate you will LOVE what we do and the many benefits of the services we provide. We will send a link for your honest and valued feedback.



[GlobalimagingUSA.com](http://GlobalimagingUSA.com)

